

Arete[®] Will Soon be Arcora[®]

Our long-time partner, Arete, has provided industry-leading support to our customers and their employees. They are excited to let you know some changes are coming.

ARCORA

As of October 1, 2024, Arete is changing its name to **Arcora**. While there are a few things that may appear differently to you and your employees, **there are no changes to the services they will provide.**

You can still reach them at the same phone number, their website will now be arcora.ca and any links you may have been using will use the name Arcora in place of the old Arete name.

The Healthy Business Bookmark name will disappear, but Arcora will still provide you with access to free **HR and business solutions** on demand through Chambers Plan's Business Assistance Service (BAS), which includes the extensive library of form templates, access to videos, and curated articles to help you take care of your business while we take care of your employees.

For businesses that offer the Arive Employee Assistance Program (EAP), it will now be referred to as the Arcora EAP. Employees will receive the same industry-leading supports, and they will not have any disruption in service delivery.

ARCORA new contact information:

Phone Toll Free:
1-877-412-7483

Website:
arcora.ca

All forms, posters, and brochures available on my-benefits.ca will be updated by October 1 to reflect the new Arcora name. Please discard any Arete materials you have. We will advise Plan members directly at the beginning of October.

Arcora looks forward to providing assistance with all your business and HR needs. If you have any questions regarding Arcora services, please contact your advisor.