

April 1, 2022 Renewal Reminder

Earlier this month, you should have received the annual Renewal edition of Plan News, which provides information on the Plan's April 1 renewal and outlines various enhancements to the program.

If you have not received this important communication, you can access it in the *Documents* section of my-benefits.ca, under *News & Publications*, or you can contact your local Chambers Plan Advisor. Unlike most programs, Chambers Plan is run on a **not-for-profit** basis, and premiums are set to cover the cost of the Plan's benefits and administration. Surpluses in any of the benefits are used to offset deficits in others to ensure stable premiums for **all** Plan participants.

The average increase for firms under Chambers Plan will be 3.9% at April 1st, which demonstrates the Plan's continued commitment to rate stability. In fact, Chambers Plan's average renewal has been only 3.9% over the past 10 years. By choosing Chambers Plan, your firm has chosen a stable and predictable group program that can grow with your organization.

Pocketpills 2022 Promotion

Last year, all Chambers Plan Extended Health options* with a prescription drug component were enhanced to provide members with an extra 10% of coverage (applied to the copayment portion) when using Pocketpills Pharmacy.

Effective April 1, 2022, and for the duration of 2022, Pocketpills is offering Chambers Plan members an **additional 20%** of coverage (over and above the embedded 10%) to a maximum of \$100 per medication per prescription filled through their virtual pharmacy, meaning members can benefit from up to 100% coverage.

No action is required. Pocketpills will apply the promotion directly to all Chambers Plan members registered for their service as of April 1, and they will also automatically apply it to any Plan members who join their service throughout the year. The promotion will end December 31, 2022, but members will continue benefitting from the original 10% of added coinsurance when they fill their prescriptions through Pocketpills.

For more information, [click here](#) or contact your advisor.

**The extra 10% coinsurance embedded into the plan, as well as the above promotion, do not apply to medications not covered under the members' Health option. These offers cannot be provided to Quebec residents due to provincial regulations.*

Teladoc Medical Experts

A quick reminder that Best Doctors is now Teladoc Medical Experts – Same great service, but with easier access.

Teladoc Medical Experts is a confidential service offered to Plan members and their eligible dependents, as well as their parents and parents-in-law, as part of their employee benefits.

With Teladoc Medical Experts, members receive expanded access to world-renowned physicians by web, phone, or mobile app. Teladoc Medical Experts help them find a doctor, provide expert medical opinions on diagnosis and treatment, help them locate treatment facilities outside of Canada, if necessary, and more to help them navigate their medical needs.

For Plan members with Extended Health coverage, Teladoc also includes telemedicine services, with 24-7 access to a certified physician by phone or video* for a broad array of episodic healthcare issues. During the visit, they can receive a diagnosis, treatment recommendation and even be prescribed medicine when necessary.

Those eligible for both telemedicine and expert medical services will see both services conveniently located alongside one another upon logging into the Teladoc mobile or desktop application ([Teladoc.ca](https://www.teladoc.ca)). Members who have already registered for Teladoc telemedicine services will not need to re-register. Members who do not currently have Teladoc telemedicine benefits, or are logging in for the first time, will need to register by creating an account.

This represents an enhancement to the current suite of services by providing members more options for initiating a Teladoc Medical Experts case and increasing the convenience for members who subscribe to multiple services. In order to access these services, eligible members can, call 1-877-419-2378, or visit [Teladoc.ca](https://www.teladoc.ca).

**When in Quebec, consults can only be conducted via video conference.*